

**COMMONWEALTH EXECUTIVE
MBA/MPA PROGRAMME**

Term-End Examination

December, 2007

C-6 : PUBLIC SYSTEMS MANAGEMENT

Time : 3 hours

Maximum Marks : 100

(Weightage 70%)

Note : *Attempt any **four** questions. All questions carry equal marks.*

1. Highlight the features of New Public Management. Write a note in brief, on the new public management reforms in the United Kingdom and New Zealand. 25

2. Examine the important models of public policy making. 25

3. Describe the organisation models of public policy implementation with special reference to the role of bureaucracy in policy implementation. 25

4. During the course of implementation of public policies, public administration has continuous interaction with various stakeholders. Elaborate with reference to any three stakeholders. 25

5. Discuss the important steps in the framework for monitoring and evaluation of policy implementation process. 25

6. Define productivity. Explain the organisational factors that influence productivity. 25